

2025 Recap



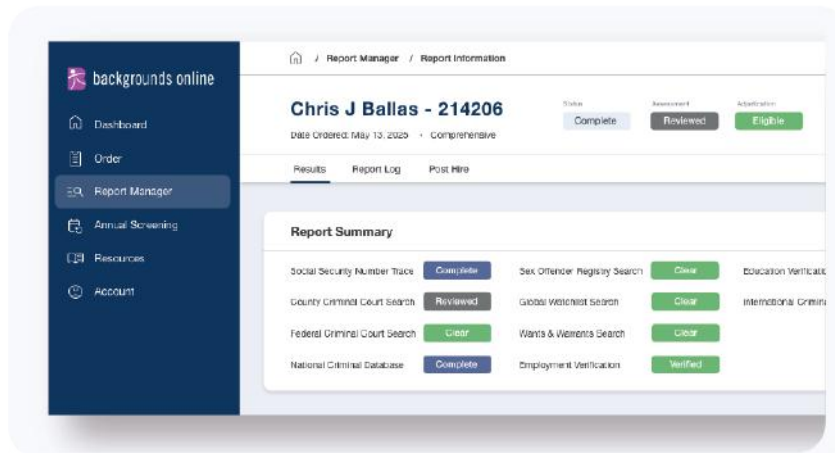
As the Backgrounds Online team reflects on and reminisces about another incredible year, we celebrate the inspiring partnerships we've continued to build with you. Throughout 2025, our primary focus was delivering value to you through exciting new features, participating in important events relative to background screening and evolving our service-first approach. Together, we've innovated and worked tirelessly to help you build strong, dependable teams.

A Proactive Approach

This year, we remained active at conferences, kept track of legislative developments and focused on post-hire services.

We closely monitored second chance bills and provided useful information in our blog, state laws section and other educational resources. Members of our team also contributed to events held by the Professional Background Screening Association (PBSA), Society for Human Resources Management (SHRM) and other notable entities to keep up with the latest news on screening, compliance and related topics.

In 2025 we also shared tips on how to continuously keep your staff, company and customers safe with annual screenings and criminal monitoring. These essential tools greatly enhance your risk mitigation measures and create fair, secure workplaces.



Exciting New Offerings

One of our favorite milestones this year was the release of Backgrounds Online 7.0:

- New status options to help you instantly understand each component in your reports.
- Enhanced tools that make your Report Manager even more efficient.
- A modernized interface that includes fun features like Dark Mode.
- A streamlined adjudication method for marking candidates as Eligible or Disqualified.



Top Screener Recognition

Each year, we ask you, our valued partners, to participate in a short survey about our products and services. Because of your generous support, we were named a top background check provider by the prominent online resource HRO Today for the eighth consecutive time. This recognition is especially meaningful to us because it's rooted in your feedback.

Preparing For The New Year

In 2025, we accomplished a great deal while maintaining a strong focus on what's ahead. As the year ends, we are steadfast in our efforts to proactively build proprietary tools that will make your screening process even easier and faster. Watch for more exciting updates as we venture into 2026.



Thank You

We're proud to be your partner and grateful for the trust you've put in us to help you identify strong candidates who help you succeed year after year. As we often say, we don't want to be the biggest Consumer Reporting Agency, just the best.

Holiday Schedule

Backgrounds Online will be closed on December 25th and 26th, as well as December 31st and January 1st.

Need Assistance?

If you have questions about anything related to background screening, please contact us. Our friendly, knowledgeable staff is available to assist you Monday through Friday from 5am to 6pm PT.