

# Preparing For The New Year

As 2023 approaches, we're reflecting on the year that was and focusing on what's coming next.



## A Year in Retrospect

This was an amazing year, and we have you to thank. Some of our favorite highlights included:

- Overcoming issues created by court closures and delays to continuously provide background checks that helped you make informed decisions.
- Attending PBSA, SHRM and other conferences where we participated in crucial discussions about upcoming laws, best practices and other topics that we'll use to further enhance your screening process.
- Once again being named as a top background check provider on the HRO Baker's Dozen.
- Creating an even more intuitive and streamlined screening service by launching a suite of enhancements to our client web application.

The best part of the year was establishing deeper relationships with you, our clients and partners. We consider it a privilege to be your background check provider and are excited about another successful year together. As we prepare for 2023, we're sharing a few suggestions to help you start the year off right.



## Review Your Disclosure And Authorization Forms

If you use your own forms, it's a good idea to review them annually. If you need some help on where to begin, you can find sample documents in our Resource Center. As always, we recommend consulting with legal counsel to verify your library of forms is complete and compliant with applicable city, state or federal laws.

## Check Your Screening Packages

Your organization may use a variety of different background check packages depending on the position. This is a great time to look them over and make sure they include the proper criminal searches, verifications and position-focused components. Our application makes it easy to create, name and save custom packages so you can quickly find everything you need. Feel free to contact our team for guidance if you're not sure what to include in a particular package.

## Be Aware Of Potential Delays

Some courts continue to experience longer than usual turnaround times. To help combat delays, we maintain a "Court Delays and Closures" blog entry that shows you which counties are likely to have delays so that you may plan ahead. If a report is taking longer than expected, our system will proactively let you know so you can determine how to proceed.



Court delays can be a problem, and Backgrounds Online is proud to be part of the solution. For example, several California courthouses recently limited access to certain data criminal researchers use to identify and match criminal cases which can slow things down. We're involved in efforts to help change this policy and taking steps to guarantee we continue to provide comprehensive reports in a timely manner.

## Our Pledge To You

The team at Backgrounds Online is dedicated to providing unsurpassable service, proprietary tools that accelerate your hiring efforts and everything you need to land strong candidates. As always, we'll be involved in efforts by the Professional Background Screening Association and other industry leaders to help overcome obstacles that employers throughout the country regularly encounter.

Whatever the coming year brings, we will work tirelessly to help you identify qualified applicants, maintain safe workplaces, and conduct due diligence. Thank you for choosing us as your screening provider. We look forward to another amazing year together!

If you have questions or need assistance, our awesome team is available to assist you Monday through Friday from 5am to 6pm PT. We look forward to hearing from you!