

Backgrounds Online Named a Top Screening Company In 2025

We're thrilled to share the exciting news that once again, Backgrounds Online has been designated as one of the country's top background check providers, thanks to you- our amazing clients.



Eight Consecutive Years

This November, we are proud to announce that we were recently named as winners in all four of the HRO Today Baker's Dozen Best Background Check Provider categories:

- Overall Enterprise Pre-Employment Screening Leaders
- Enterprise Breadth of Service Leaders
- Enterprise Quality of Service Leaders
- Enterprise Size of Deals Leaders

This marks the eighth consecutive year we've been awarded a position on HRO Today's annual list.

HRO^{TODAY} Baker's Dozen
Customer Satisfaction Ratings

The HRO Baker's Dozen

HRO Today is a prominent online resource that covers important Human Resources topics. Every year, they run a survey to identify the top 13 Consumer Reporting Agencies (CRAs) in the nation. The winners are exclusively chosen based on input from actual clients who work directly with a CRA.

People who respond to the survey answer forty questions about their level of satisfaction with a CRA's products, service and overall performance. Participants are asked to provide fair, unbiased feedback. The survey is available for a few weeks and then the results are calculated to determine the top 13 background check providers in the aforementioned categories.

Thank You

You are the reason we made the HRO Dozen for Employment Screening yet again. Your trust and support empowered this extraordinary result. Because so many of you completed the survey, shared your experiences about working with us and offered such positive feedback, Backgrounds Online continues to be acknowledged among the top CRAs in the United States.

Our entire team is grateful for your partnership and honored to collaborate with such amazing people and organizations. You motivate us to constantly innovate and reach ever-increasing levels of excellence.



Our Commitment

As we learned about the results of this year's contest, we reflected on what it means and why we made the list. At Backgrounds Online, we share a strong commitment to being the best possible background check provider and offering unsurpassable customer service.

In the fourth quarter of 2025, our team:

- Rolled out Backgrounds Online 7.0, a sensational update to your client dashboard.
- Attended the most recent Professional Background Screening Association (PBSA) conference to help ensure we remain up to date with the latest laws, screening trends and other news that affects you.
- Began developing even more useful features that we look forward to introducing in 2026.

We'd like to take this opportunity to thank our clients for your ongoing partnerships and HRO Today for recognizing our ongoing efforts to continue being one of the top CRAs in the country. We remain dedicated to providing state of the art screening products, white glove service and actionable data that helps you make informed decisions while maintaining safe workplaces.

Contact Us

If you have any questions about background checks or anything else related to screening, please contact us. Our friendly, knowledgeable team is ready to assist you Monday through Friday from 5am to 6pm PT.