

Backgrounds Online was Named a Top Background Check Provider in 2024



For the seventh consecutive year, Backgrounds Online was named a top background screening provider for employment purposes by HRO Today, the premier resource for HR leaders across the industry.

About the Baker's Dozen

The Baker's Dozen is an acclaimed event in which Consumer Reporting Agencies (CRAs) ask clients to review their products and services. It is overseen by the highly regarded organization HRO Today as an opportunity to highlight CRAs that excel in their industry and continuously earn the honor of serving their clients.

To qualify for the Baker's Dozen, CRAs invite their clients to complete a 40-question survey which evaluates their level of satisfaction in three core categories: breadth of service, size of deal, and quality of service. Only individuals who have worked directly with each CRA are permitted to complete the survey. This results in a fair, accurate grade for each provider of consumer reports.



Why We Placed

Backgrounds Online earned a spot at the top of the Baker's Dozen for employment screening thanks to your kind efforts. So many of you took a few minutes to complete the survey and share your feedback about us.

This is the seventh year in a row that we've received this honor. Placing again, especially at the top of the list, helps us understand that we continue to remain on the right track.



Thank You

Thank you for being gracious with your time and letting the wonderful people at HRO Today know that you enjoy your partnership with us. Our entire team remains dedicated to providing comprehensive reports that help you make educated employment decisions. We continually strive to provide fair, compliant reports which empower you to identify and hire strong team members.

As the year comes to an end, we continue to reflect on how we can offer the best screening experience possible. We're dedicated to providing:

- Simple, efficient tools that help you order, track and review robust background reports.
- Top-tier customer care.
- A suite of screening products that make it easy to customize packages for every type of position.
- Useful free resources like this newsletter and our weekly blog.

As always, we are grateful for the ongoing opportunity to partner with you.



Happy Thanksgiving

On behalf of our entire team, we wish you a happy and safe Thanksgiving holiday. Backgrounds Online will be closed on Thursday, November 26. We'll be back to serve you on the 27th.

Contact Us

Have questions or need assistance with anything related to background screening? Please contact our friendly, knowledgeable support team with any questions, suggestions or feedback you may have. We are available to assist you Monday through Friday from 5am to 6pm PT.