

We're Grateful This November

As we move towards the end of another difficult year, the team at Backgrounds Online is thinking about the challenges we overcame, enhancements we implemented and positives we experienced.

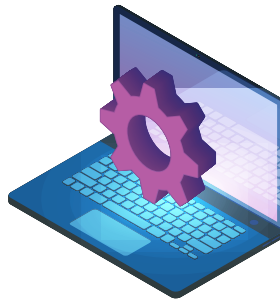
HRO^{TODAY} Baker's Dozen
Customer Satisfaction Ratings
PRE-EMPLOYMENT SCREENING
○○○○○ ————— ○○○○○
2021 Midsize Program Winner

We Made The HRO Baker's Dozen... Again!

Thanks to you, our amazing partners, Backgrounds Online was again included in the prestigious HRO Today Baker's Dozen List for employment screening. We placed in four important categories:

1. Overall Screening Leaders
2. Quality Of Service Leaders
3. Breadth Of Service Leaders
4. Size Of Deal Leaders

Thank you for taking the time to complete the HRO survey and sharing your opinions. Our team constantly strives to improve for you and we're happy to see how much you enjoy the BGO Difference.



We Improved Our Services

It's been an amazing year and we're proud of our accomplishments. In 2021, our team:

- Developed new integrations, security measures and products to give you the most comprehensive reports possible.
- Added and updated forms that empower you to request records throughout the world and give you an even stronger global reach.
- Upgraded the proprietary tools we use to process background reports. This allowed us to become even more efficient while providing current, accurate data.
- Added exciting new features based on your screening needs and feedback.

These are just a few of the many things we achieved together.

We Maintained Turnaround Times

The year began with numerous court delays due to the pandemic. Many businesses, schools and other organizations closed temporarily or, in some cases, permanently. Our team worked hard to create solutions for these challenges. We found new ways to access the records we needed and worked tirelessly to complete reports that helped you make informed decisions and maintain safe workplaces.



We Kept Up With New And Changing Laws

Each year, new employment bills are introduced throughout the country and 2021 was no exception. The team at Backgrounds Online made efforts to keep up with these laws so we could provide educational materials like this Newsletter, our blog and the State Laws section of our website. We hope you take advantage of them to stay aware of changes that affect your organization.

We Strengthened Our Relationships With You

One of the most important things we did this year was continue to focus on your needs and be your partner throughout the hiring and screening process. We are grateful for the ongoing opportunity to work with you.

We're Here For You

Our offices will be closed on Friday, December 24 and Friday, December 31 for the holidays. Otherwise, we are open and available to assist you Monday – Friday from 5am to 6pm PT. Happy holidays and thank you for your ongoing partnership.