

Accuracy is the Top Priority in Background Screening



A survey shared by the Society for Human Resources Management (SHRM) determined that accuracy is what employers want and need most from background checks. Hiring managers rely on current, accurate data to help them identify and hire strong candidates.

Accuracy

Comprehensive screenings empower employers to understand if a person has a criminal record that might indicate they pose an undue risk to the business, staff or public. They also help verify that seemingly qualified candidates have the skills, work ethic and licenses or credentials they need to succeed at a specific position.

At Backgrounds Online, we strive to achieve the highest level of accuracy with the slightest margin for error. To help accomplish this goal, we:

- Adhere to industry regulations and best practices.
- Maintain accreditation with the Professional Background Screeners Association (PBSA).
- Require every member of our team to undergo extensive training and earn their Fair Credit Reporting Act (FCRA) certification.
- Voluntarily undergo annual security and confidentiality SOC 2 audits.
- Build proprietary tools that help us quickly prepare consumer reports and ensure they meet your expectations.

Service

At Backgrounds Online, we identify as a service-first Consumer Reporting Agency (CRA). We offer top-notch products and a concierge level of courteous service.



Our team includes many long-time employees who take great pride in the level of care we offer. Together, we place a strong emphasis on integrity, positive character and maintaining a caring, professional culture. When you call us, you reach a real person who can assist you. If you prefer email, a response is just minutes away.

User Experience

We believe the screening process should be positive and easy from start to finish. Not only do we offer the same level of care to the applicants and employees you screen, but we also build tools to help facilitate a seamless experience for everyone.

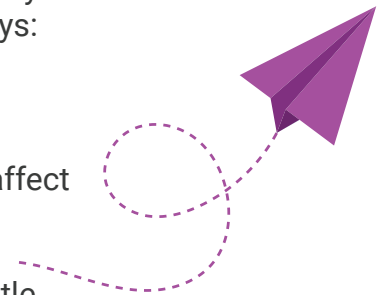
For example, our Applicant Portal gives us a direct line of communication with your candidates or employees. If we need additional documents from them, clarification about their information or anything else, we can reach out to them directly using this proprietary system. Then they can enter the required data or securely upload any documentation to accelerate the screening.

Trajectory

Our entire team is committed to providing an ever-upward facing trajectory for you, us and the people you screen. We accomplish this in several ways:

We constantly strive to keep up with new laws, regulations and best practices. And we provide various educational materials, including this Newsletter and our weekly blog, to provide insight into things that may affect your business.

As part of our proactive and transparent approach, if anything takes a little longer than usual or a candidate needs extra time to collect necessary data, we inform you immediately, so that you are always aware of what to expect.



The Backgrounds Online Way

Every member of our team is proud to support a company culture of learning, humbleness and growth. We are grateful for the opportunity to develop so many wonderful friendships and partnerships. A high level of integrity and ethical consciousness permeates everything we do.

Many businesses are only attentive when trying to gain a new account. Our approach is to always earn the right to keep your business and continually enhance the relationships we enjoy with you. Mixing a unique combination of high-tech tools and old-school service, we strive to show you the positive difference that comes from working with us.

Contact Us

If you have questions about background checks or would like to discuss how we can meet all of your business needs, please contact us. Our service-first team is available to assist you Monday - Friday from 5am to 6pm PT