

We Were Named A Top Background Check Provider



The HRO Baker's Dozen



HRO Today is a popular online human resources publication. They've produced a "Baker's Dozen List" for background check providers since 2010. Their list features the top thirteen screening companies in the U.S. based on customer satisfaction.

To create this list, HRO Today produces a survey distributed to HR representatives encouraging them to gauge how well their background screening provider is meeting their standards. It asks for feedback about their provider's products, service and more. Hundreds of responses are returned and only thirteen providers are chosen per category, which makes for a tough competition.

Earlier this year we asked you, our clients and partners, to vote for us and share your opinions. Your positive response was amazing. The pandemic created many difficulties and time constraints for everyone - but so many of you took time to respond. We're exuberant to say we earned a spot on the prestigious Baker's Dozen List for a third consecutive year.

Thank You

As always, we could not place on this list without you. We greatly appreciate your support as we navigate these difficult times together.

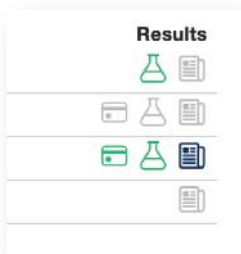
How The List Is Determined



Once their survey is closed, HRO Today meticulously analyzes the results. They use three categories to determine the outcome. To place, background screening companies must receive high scores for:

- Breadth of service
- Size of deal
- Quality of service

The staff at HRO Today also ensures all responses are valid. They only accept corporate email addresses and check each IP address. This effort is to ensure their final list is a true representation of the top background check providers based on customer satisfaction.



Enhancements To Your Report Manager

Backgrounds Online is constantly striving to make the screening process even better for you. For example, we recently launched an update to benefit organizations that use drug tests or credit reports.

These reports can now be viewed individually. That means you can see the results even if the primary background check is not yet complete.

We also augmented your Report Manager to accommodate the upgrades. You can learn more about new and existing features with our concise, impactful Report Manager Guide. There is a link to this in the footer of your Backgrounds Online account so you may always find it easily.

The Holiday Season



The holidays are approaching and you may need new hires to meet the demands of customers. Backgrounds Online is here to help:

Customize screening packages for any position. Send hundreds of background check invitations instantly if you need to screen numerous applicants. Provide real-time status updates for each order. Help you make informed decisions and maintain safe workplaces.

The team at Backgrounds Online continues to operate remotely and provide uninterrupted service. If you need background checks or have questions, please contact us for expert assistance.

We're available Monday through Friday from 5am to 6pm PT.