

We Attended SHRM 2024



Backgrounds Online had a wonderful time attending the SHRM 2024 conference. We enjoyed talking with current clients, meeting new ones, and discussing many important aspects of background screening.

The Experience

SHRM conferences are always inspiring and enlightening occasions. We are truly grateful for all the incredible people who stopped by booth #2515 to say hello, shake hands and talk about background checks. Face-to-face time is invaluable and offers a unique opportunity for us to learn about the challenges you are facing so we can start to develop solutions.

A few takeaways from SHRM 2024:



Service and Communication

Something we hear frequently when we meet people is that their current background check provider is not responsive, proactive or transparent. People say that it is often difficult to get updates about their pending orders or to simply reach a representative who can answer their questions.

One significant differentiator for Backgrounds Online is that we pride ourselves on being a service-first company. When our phone rings, it is answered a real person who is friendly and prepared to help. For those who prefer to communicate via email, we strive to respond within 1 to 2 hours. Every member of our team must earn their FCRA certification and undergo rigorous training that prepares them to manage a myriad of unique screening scenarios in real time.

In short, when you contact us, you will be connected with someone who cares and is well-prepared to assist you.

Products and Integrations

Another common subject was the importance for hiring managers having access to all the products they need to fulfill comprehensive background checks. Additionally, as innovative technologies are introduced, the ability to utilize our services via your chosen ATS is imperative.

With these topics in mind, we are always considering new products and partnerships that could benefit our clients. One of our goals is to give you a strong competitive edge so you can easily identify safe, top-tier talent for your organization. We continuously seek out new integration partners to help ensure you can quickly order and access screening results through any platform you choose.



What Sets Us Apart

The primary reason we attend conferences like SHRM is to cultivate new connections and fortify existing relationships. It is fun to return to these events year after year and feel the excitement of knowing we will see familiar faces, meet amazing new people and enjoy more time together. What sets us apart is our drive to not be the biggest CRA, but the best.

As we continue to unpack the direct feedback we received in Chicago and use it to strategize upcoming initiatives, we are already thinking about the future. Our team is looking forward to attending SHRM 2025 in San Diego and we hope to see you there!

Thank You For Being Our Partner

SHRM 2024 was invigorating and we are eager to put our takeaways into action. Thank you for trusting us to provide essential employment screening services. If you have questions or would like to discuss anything regarding background checks, please feel free to contact us Monday through Friday from 5am to 6pm PT.