

We Attended SHRM26

Members of the Backgrounds Online team were proud to attend the 2026 convention for the Society for Human Resource Management (SHRM). Thank you to everyone who stopped by booth 127 to say hello!



We're Inspired

Events like SHRM26 are always inspiring, giving us the opportunity to connect face to face with our amazing clients and so many HR professionals. These personal interactions help us better understand the challenges you face so we can help develop innovative solutions.



What Makes Backgrounds Online Different?

We had amazing conversations and answered many thoughtful questions throughout our visit to SHRM26 in Orlando, but the one that came up repeatedly was simply: "What makes you different?"

Our team loves this question and we have a simple answer: *Service*.

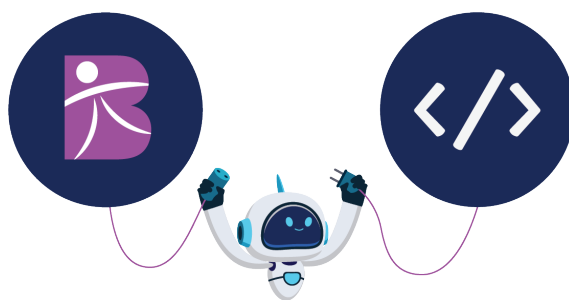
At Backgrounds Online, we still believe in old-fashioned, white-glove care. No one wants to call an organization, be on hold for hours, try to get responses from machines and end up feeling drained and unheard. That's why we have a strong support staff with amazing people who are invested in your needs. Whether you prefer to call or email, you get a response from a real person who can assist you with all your screening challenges.

Turnaround Time

Another popular topic at SHRM26 was turnaround time. When you're hiring, you want to move quickly and know when a background check will be ready to review. Our team completes most reports in 2-5 business days, but sometimes they take longer due to processing issues at a courthouse or record availability.

To minimize delays, we work with numerous data providers and an extensive network of court runners. This empowers us to obtain the records you need efficiently and reliably.

With service in mind, Backgrounds Online stays proactive when a result may be delayed by notifying you directly within the Report Manager. We believe in a simple approach that keeps you in the know so you can plan ahead.



Integrated Workflows

Integrations were another major topic of discussion at SHRM26. Anything that helps streamline your busy workday is a major benefit, and that's why we have numerous integration options available.

When you choose one of our integrations, you can oversee the entire hiring lifecycle from one convenient source. If you have questions or are looking for an option we don't have currently, please let us know.

Alias Research

The people you screen may have gone by various names and could have records under an alias. This could be a maiden name, a "dead" name or a simple iteration such as Charles Smith, Charlie Smith or Chuck Smith.

Ask your account manager about how you can take advantage of this beneficial feature to make sure you get all the records you need to obtain a clear overview of every candidate.



Our Primary Takeaway

In our increasingly automated world, one thing that is often missing is a human touch. Service and excellence are core values at Backgrounds Online. We provide account managers and a highly trained processing team that oversees the entire screening process.

This is critical when a background check requires extra attention, such as screening someone with a common name or obtaining a record that isn't easy to acquire. While many companies cut costs by relying increasingly on AI, our team focuses on communication, expert assistance and high-level service. That's what makes us different.

Have Questions?

If you have questions or need assistance, please contact us. Our friendly, experienced team is available to assist you Monday through Friday from 5am to 6pm PT. Thank you for partnering with us.