

Exciting Features And Services From Backgrounds Online

We hope you're taking advantage of these great security enhancements, integrations and services.



Multi-Factor Authentication



Security is always a top priority at Backgrounds Online. You can protect your account even more with Multi-Factor Authentication. To enable, simply login, click "My Profile" then enter an email address that will receive unique authentication codes for future login attempts.

When it's time to authenticate, you'll receive a new code via email that must be entered within ten minutes. Multi-Factor Authentication a great way to enjoy an even stronger level of security with our already stringent protections.

Multi-Users



Best security practice is to maintain a unique set of credentials per user rather than a single shared login. To encourage this, your primary account holder may establish sub-users in order to provide each user their own set of credentials. Sub-users may be assigned one of three roles:

Manager – can order background checks and view all completed reports.

Recruiter – can order background checks and view completed reports that they've ordered.

Inviter – can order background checks.

Login now to setup multiple users for your account.



New Integrations

Backgrounds Online offers seamless integrations with numerous ATS providers and recently established new partnerships with ClearCompany and TenStreet. Once an integration is established, you may place orders, check the status of each request and get links to completed background checks via your software of choice.

Drug And Alcohol Screening



Backgrounds online partners with Quest and eScreen to present an array of screening options. This includes breath tests for alcohol and random drug screens. All tests are done in accordance with relevant state laws.

We also provide access to thousands of testing sites throughout the country to make it convenient for your applicants and employees.

DOT & Non-DOT Physicals & TB Testing



If you're hiring for positions that require physicals, we can accommodate you. We have partnerships with labs throughout the country to help facilitate online pre-exams and medical surveillance from certified Medical Review Officers (MRO).

Exams and testing are conducted by qualified healthcare workers with results generally returned within 48 to 72 hours.

Criminal Monitoring



See if a current employee incurs a new criminal record with ongoing monitoring. You'll be notified if a new offense is discovered once the results are verified.

Branded Applicant Flows



Take advantage of co-branded flows that feature your logo for added trust and recognition. Applicants will receive a secure link that asks them to submit the information we need to start their background check. Learn about our branded flows and request your own for 2021!

Backgrounds Online strives to develop new and enhanced features to make your screening process even easier. Our team is available to assist you Monday through Friday from 5am to 6pm PT.