Use Our Services YOUR Way

At Backgrounds Online we make it easy to order and review background checks that help you make essential business decisions. You can access our services online using our web application, via custom API integration or, thanks to an exciting new partnership with HRNX, using your preferred Applicant Tracking System (ATS).

HRNX empowers you to connect with us via 20+ of the most popular ATS software suites. This saves you time by eliminating manual data entry and helps prevent common errors such as typos and transposed numbers. When you use your ATS for background screening, you'll enjoy instant data transmission - using software you and your team are already familiar with - directly to our system. All of the screening features available through our web application are also available via ATS integration. You can use your preferred ATS to order new reports, retrieve results, check status and even receive communications from our team when necessary.

One of our primary goals during the integration setup when connecting your ATS to Backgrounds Online is to make the process seamless. Our in-house development team works with HRNX and your ATS's developers to join our two systems in a timely manner without inconveniencing you.

Interested in taking advantage of our numerous ATS options, or integration solutions? Please contact our Director of Operations & Partnerships, Jeremy Ferro, at integrations@backgroundsonline.com to learn more. Getting setup is fast and easy so you can start running background checks right away.

Data Security

Protecting the data we send and receive is a top priority. We use the most current encryption technology to ensure the data that passes between your system and ours is protected at all times. To help demonstrate our commitment to data security, we voluntarily undergo a Service Organization Controls (SOC) 2 audit each year. Our audit is conducted by A-LIGN, a highly trusted and respected security and compliance solutions provider. Their audit includes the suitability of relevant controls we have in-place and the operating effectiveness of those controls over a 6-month period.

After each audit, we have received an unmodified opinion, which means they did not ask us to make any changes. The unmodified SOC 2 reports we receive provide a detailed comparison of our controls against the high standards established by the American Institute of Certified Public Accountants (AICPA). Our audit confirmed that we meet the stringent criteria established for the Trust Services Principles of Security and Confidentiality.

We Partner With You

At Backgrounds Online we think of ourselves as your partner in the hiring process. Our highly trained and experienced team members all earn their Fair Credit Reporting Act (FCRA) certification. We are also accredited by the National Association of Professional Background Screeners (NAPBS) and constantly strive to maintain the highest standards for data security, report accuracy and compliance.

You can take advantage of our services using your preferred method and rest assured that the background checks you order will be completed quickly, only contain reportable information you can use to make crucial business decisions and the data will be ardently protected.

If you have questions about how you can access our services, creating background check packages for any position, our security measures or anything else related to background screening, please contact us. Our team is available Monday – Friday from 5am to 6pm PT.