



Optimize Your Screening/Onboarding Process



Schedule a **free 15-minute call** with your dedicated Account Advisor.



Take advantage of one-on-one time to discuss:



Your Account

Reviewing your account is a great place to start. We can:

- Compare the number of background checks you've run on applicants to the number of people you've hired.
- Determine which background check packages work best for you.
- See if any packages would benefit from minor adjustments.

If multiple people run background checks for your business we can schedule a group tutorial to make sure your team is aware of the services and conveniences we offer.



Screening & Onboarding

Your Account Advisor will learn more about when and why you run background checks and answer questions like:

- Are your background check packages optimized for every job type?
 - How much hiring do you anticipate doing in the upcoming year?
 - What's your ideal hiring timeline- including screening and onboarding?
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Turnaround Time: What To Expect

This is especially helpful if you are new to background screening. We'll help you understand how long reports typically take to complete, why some background checks take longer and answer any questions you have.

Knowing what to expect helps you plan ahead and prepare your hiring schedule.



Turnaround Time: What To Expect

We can discuss your compliance policy to help ensure you are adhering to laws that apply everywhere you do business. Example topics:

- *At what point in the hiring process do you request background checks?*
— In some locations, you must make a conditional offer first.



- *Do you use the pre-adverse notification template provided by Backgrounds Online?*
— If not, you need to be sure you handle this in a compliant manner.
- *Do you reject applicants who have any type of criminal record?*
— Best practice is to perform individualized assessments that consider the type of offense, how long ago it occurred and other factors.
- *Do you operate in multiple cities and states?*
— Laws vary from place to place. You must be compliant with relevant laws in each location.



Turnaround Time: What To Expect

We are a service-first business and can adjust how we operate to accommodate you.

- *Want regular calls to discuss current and upcoming screening needs?*
— Your Account Advisor will schedule ongoing appointments.
- *Prefer emails or calls about report delays and other topics?*
— We'll note your preferences and provide the type of service you want to receive.
- *Have questions about background screening?*
— Let us know and we'll provide the information you need.

Our team of experienced, FCRA-certified screening professionals is available Monday - Friday from 5am to 5pm PT.

Please **contact us online** to schedule a free assessment with your dedicated Account Advisor.

Or call **1-800-838-4804**

Backgrounds Online

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