

We're Here For You During The COVID-19 Pandemic

Backgrounds Online is leveraging 20+ years of experience and expertise to provide uninterrupted screening services. We are determined and prepared to overcome new challenges together.



How Our Team Is Operating

Our entire team is working remotely via secure systems that protect the data we send and receive at all times. While our offices are closed, we're working diligently to supply the background checks you need to make informed decisions and continue to build strong teams.



Adapting

The way we live and conduct business is changing rapidly. As it does, Backgrounds Online adapts and evolves to maintain a superior level of service and screening solutions. We're making strong efforts to address new challenges such as:

Temporary Court Closures. Courthouses throughout the nation are experiencing temporary closures or limited hours. Backgrounds Online has remote access to data from many of these courts. We can also obtain records from state, national and federal criminal databases to acquire the information you need to cultivate safe workplaces.

Business And Educational Institution Closures. Our team is actively conducting personal and professional interviews as well as verifying employment, education



We are fully staffed and ready to assist you via email, phone or live chat Monday through Friday from 7am to 5pm PT.

and credentials. Some employers and schools are closed at this time, but we utilize every resource available to empower you to identify candidates who can help you succeed.

If a closure affects your background check order, we will notify you as soon as possible with real time updates via your Report Manager. We remain dedicated to keeping you informed and expediting the hiring process so your business can continuously adapt and advance.

We also provide details about courthouse and other closures that could impact turnaround time for backgrounds check orders. To learn more, visit our blog entry COVID-19: What To Expect From Backgrounds Online, which is updated daily.



How We Can Help Your Organization

Safety, peace-of-mind and reducing the spread of COVID-19 are top priorities for everyone. An important part of that is providing services and products that are essential for the health and well-being of every person. During this pandemic, many businesses are hiring as rapidly as possible. Healthcare, food delivery, staffing and other industries are operating around the clock to keep up with the needs of the public.

If your organization is expanding, we can help accelerate the process with our proprietary background screening tools. Take advantage of our Applicant Self-Submittal Bulk Invite feature to send hundreds or thousands of background screening requests in minutes. Leverage our services to save time and effort for your staff.

If you need assistance or would like us to handle bulk invites on your behalf, please contact your dedicated Account Manager directly.

Service First

At Backgrounds Online, we pride ourselves on being a service-first company. Our commitment to helping you make informed decisions and create safe workplaces is unwavering.

During this challenging time if you have any feedback for our leadership team, please feel free to contact our CEO Chris Ballas. He can be reached directly at Chris.Ballas@backgroundsonline.com or 916.266.0633.

Our team is here for you and continuing to provide unparalleled service, products and screening solutions. Stay safe, and thank you for partnering with Backgrounds Online.